



HOME COLLECTION SALES AGREEMENT

Revision A 03/03/2026

1. Entire Agreement

These general terms and conditions express the entirety of the parties' obligations for the sale of Home Collection products only. In this respect, the consumer is deemed to accept without reservation all provisions set forth in these general terms and conditions. No general or specific condition appearing in documents sent or provided by the consumer may be incorporated herein, insofar as such documents would be incompatible with these general terms and conditions. Any clause contrary to these terms included in the buyer's order and not accepted in writing shall be deemed null and void. Orders and customized requests only become valid and final after our express acceptance and written confirmation.

2. Purpose

These general terms and conditions aim to define the rights and obligations of the parties in the context of the online sale of Home Collection Goods offered by Thomas Tison Manufacturing Company SARL to the consumer.

3. Entry into Force

These general terms and conditions are concluded for the duration necessary to supply the subscribed goods and services, until the expiration of the guarantees owed by Thomas Tison Manufacturing Company SARL.

4. Electronic Signature

The consumer's "double click" on "place order" constitutes an electronic signature which, between the parties, has the same value as a handwritten signature.

5. Order Confirmation

The contractual information will be confirmed by email at the latest at the time of delivery or, failing that, to the address indicated by the consumer on the order form.

6. Proof of Transaction

Computerized records, stored in the computer systems of Thomas Tison Manufacturing Company SARL under reasonable security conditions, shall be considered proof of communications, orders, and payments between the parties. Order forms and invoices are archived on a reliable and durable medium that can be produced as evidence.

7. Product Information

Thomas Tison Manufacturing Company SARL presents the products for sale on its website with the necessary characteristics enabling compliance with Article L 111-1 of the Consumer Code, allowing the potential consumer to know, before placing a final order, the essential characteristics of the products they wish to purchase.

Offers presented by Thomas Tison Manufacturing Company SARL are valid only while stocks last.

Wood and paper/cardboard are "living products." Depending on batches and treatments, the colors and appearance of delivered products may differ slightly from samples received digitally or physically. Our products are manufactured with standard professional cutting tolerances.

8. Prices

Prices are indicated in euros and are valid only on the date the order form is submitted by the consumer. Prices include VAT applicable on the day of the order, and any change in the VAT rate will automatically be reflected in the price of products in the online store. Full payment must be made at the time of order. At no time may sums paid be considered deposits or partial payments.

9. Payment Methods

To pay for their order, the consumer may choose from the payment methods listed on the order form. The consumer guarantees Thomas Tison Manufacturing Company SARL that they have the necessary authorizations to use the chosen payment method when validating the order form.

Thomas Tison Manufacturing Company SARL reserves the right to suspend order processing and delivery in the event of payment authorization refusal by accredited banking institutions or in case of non-payment. The company also reserves the right to refuse delivery or fulfillment of an order from a consumer who has not fully or partially

paid a previous order or with whom a payment dispute is ongoing. Payments are made exclusively on our website.

10. Product Availability

The order will be executed no later than seven days following the day after the consumer places their order. In the event of product unavailability, particularly due to suppliers, the consumer will be informed as soon as possible and may cancel the order. The consumer may then request either a refund within thirty days of payment or an exchange of the product.

11. Delivery Terms

Products are delivered to the address indicated by the consumer on the order form. The consumer must check the condition of the packaging upon delivery and report any transport-related damage on the delivery slip and to Thomas Tison Manufacturing Company SARL within three days.

12. Delivery Issues Caused by the Carrier

Any anomaly concerning delivery must be indicated on the delivery slip with handwritten reservations and the customer's signature. The consumer must confirm this anomaly by registered letter with acknowledgment of receipt to the carrier within two working days and send a copy to Thomas Tison Manufacturing Company SARL.

13. Delivery Errors

Claims regarding delivery errors or non-conformity must be made the day of delivery or within three working days at the latest. Claims may be made by phone or email as indicated. Failure to comply with these conditions releases Thomas Tison Manufacturing Company SARL from liability.

14. Product Warranty

In accordance with Decree No. 78-464 of March 24, 1978, these provisions do not deprive the consumer of the legal warranty against hidden defects. Thomas Tison Manufacturing Company SARL provides warranty coverage for hidden defects under legal conditions.

Visible defects must be reported within three days by registered letter. Claims must be detailed and precise. Under no circumstances does a claim entitle the buyer to suspend or refuse payment.

15. Right of Withdrawal

All items may be returned for exchange or refund except customized items (non-standard format or personalized options such as frame color, diagonal band color, boat type, or background color), pursuant to Article L.121-20-2 of the Consumer Code.

16. Usage Rights

All intellectual property rights attached to the frames remain the exclusive property of Thomas Tison Manufacturing Company SARL. Use of the frames is reserved for private use only.

17. Force Majeure

Neither party shall be considered in breach of contractual obligations if performance is delayed or prevented by force majeure. Events recognized by French courts as force majeure, including transport blockages, natural disasters, fires, storms, floods, lightning, and telecommunications failures, are included.

If force majeure lasts more than three months, these general terms may be terminated by the injured party.

18. Partial Invalidity

If one or more provisions are held invalid, the remaining provisions shall remain fully effective.

19. Non-Waiver

Failure by one party to invoke a breach by the other shall not constitute a waiver of the obligation in question.

20. Headings

In case of interpretation difficulty between headings and clauses, the headings shall be deemed nonexistent.

21. Applicable Law

These general terms and conditions are governed by French law. In the event of a dispute, the consumer shall first contact Thomas Tison Manufacturing Company SARL to seek an amicable solution.

22. Data Protection

Information requested from the consumer is necessary for order processing and may be communicated to contractual partners involved in order execution. The consumer may

write to Thomas Tison Manufacturing Company SARL to object to such communication or exercise their rights of access and rectification under the law of January 6, 1978.

23. Retention of Title

In accordance with Law No. 80-335 of May 12, 1980, delivered goods remain the property of Thomas Tison Manufacturing Company SARL until full payment is received.

For any customized order, full payment of 100% is required at the time of order.

24. Intellectual Property

Transmission of information contained in plans under this agreement shall not be interpreted as granting the consumer any license or transferring any real rights. All intellectual property rights remain the exclusive property of Thomas Tison Manufacturing Company SARL.

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